

Premises Number: 304928
NMI Number: 42041574168
Registered Letter: 1000.0

18 February 2021



TROY REID
PO BOX 295
BRUNSWICK EAST VIC 3057

Dear Customer,

In the coming weeks, Essential Energy plans to inspect power infrastructure at:
BYLANDS COBB HIGHWAY DENILQUIN NSW 2710

This inspection is required to ensure that Essential Energy's electricity distribution network assets and any network assets owned by private landholders meet safety and reliability requirement.

Some important details about this work:

- The cost of the inspection is covered by Essential Energy;
- You do not have to be at the property while we conduct this work;
- Essential Energy is required by law to carry out these inspections;
- The inspector may need to enter your property to inspect all network assets (and can do so in line with provisions under the Electricity Supply Act 1995)
- The inspector may be required to disturb the surrounding ground during the pole inspection
- Essential Energy is aware of its obligations under the Biosecurity Act 2015 (NSW) to prevent, eliminate and minimise biosecurity threats. To help us meet our obligations while we undertake the inspection, please let us know of any specific biosecurity risks on your property, or in the local area, via a form on our website at www.essentialenergy.com.au/web-forms/biosecurity-risk
- The asset inspector will undertake a ground-based network inspection and may also utilise a small drone to view the assets from above
- If termites are detected on Essential Energy poles they will be treated immediately. A follow up visit will occur within three months to reassess treated poles. All inspectors are qualified to apply these treatments
- If other defects are identified on Essential Energy's network assets, we will carry out works to rectify them within approximately six months
- If defects are identified on privately-owned network assets, we will notify owners and advise the steps required to rectify them. Please note that our inspection of privately-owned network assets should not be taken to be conclusive, and landowners are responsible for maintaining their assets
- Essential Energy and Essential Water provide essential services relating to the distribution of electricity, the supply of water, and the provision of sewerage services in New South Wales and areas bordering and outside of New South Wales. These services are defined as 'essential services' under section 4 of the Essential Services Act 1988 (NSW). It is critical that we minimise the risk of operational disruption to these services during this pandemic crisis. Our Asset inspectors follow strict COVID-19 operating protocols to safely access your property.

Essential Energy reminds all landowners to keep gardens at least three metres from power poles, to prevent insect infestation or water damage. Structures should be at least five metres from power poles, to secure public safety and power supply reliability. Your assistance will ensure our employees can safely access the network for general maintenance and rectification work.

Essential Energy employees and approved contractors carry photo identification which you can request to see before granting access to your property.

For more information on Essential Energy asset inspections please visit essentialenergy.com.au/propertyaccess or call **13 23 91**.

Yours sincerely,

Craig Lowe
Program Supervisor - Asset Operations

